

# CAME

CAME Connect for Security Systems

**CAME**  **NNECT**  
CLOUD CONNECTED TECHNOLOGY

FA00382-EN



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User Manual

EN

English

## GENERAL INFORMATION

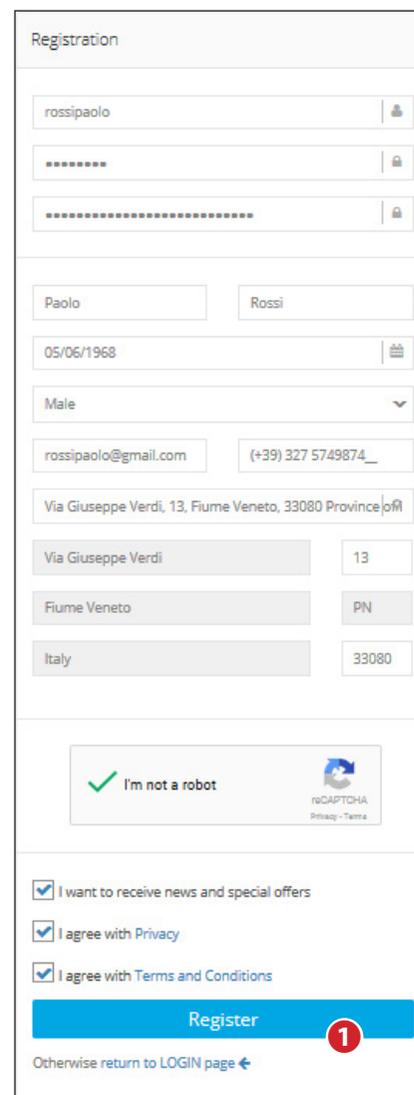
CameConnect is the technology that enables compatible CAME devices or systems to be controlled remotely.

Once registered, owners can connect to their systems securely and manage operation remotely.

Registered users can remotely control a home automation system, a security control unit, manage openings and automation, view images recorded by the cameras in the CCTV system, answer video entry system calls etc... all using their smartphones or tablets.

CameConnect can be reached at the following URL: <http://www.cameconnect.net/>. In order to use the services offered by CameConnect, system owners must register on CAMEConnect.

## Registering with CAMEConnect



The registration form is titled "Registration" and contains the following fields and elements:

- Username:
- Password:
- Confirm Password:
- First Name:
- Last Name:
- Date of Birth:
- Gender:
- Email:
- Phone:
- Address:
- Street:
- Number:
- City:
- Province:
- Country:
- Postal Code:
- Verification:  I'm not a robot (reCAPTCHA)
- Consent:  I want to receive news and special offers
- Consent:  I agree with [Privacy](#)
- Consent:  I agree with [Terms and Conditions](#)
- Register button: - Link: [Otherwise return to LOGIN page](#)



This icon identifies the services dedicated to Private Users and directs to the registration window.

For home automation and security systems, however, there is no distinction between Private Users and Installer Users. The user that registers the system automatically has total control over permission to access the system and its features.

Choose your username and password carefully, because they will be the credentials required each time you access the CAMEConnect portal and the apps available for remote management.

After filling in all fields on the form, press the button **1** to finish the registration process.



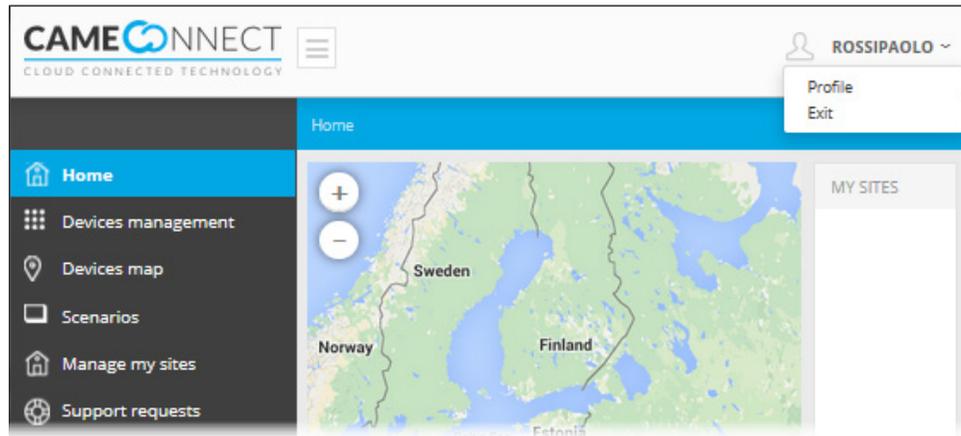
A welcome message confirms registration and allows you to access the portal with your Private User credentials.

## CAME CONNECT FOR SECURITY SYSTEMS

CAME Connect users can:

- Manage their profiles
- Register one or more systems on their own CAME Cloud space
- Enable remote control of the devices controlled by their systems
- Delegate the use of their devices to other CAMEConnect users
- Enable suitably trained users (qualified installers) to access their systems to perform maintenance, management or reprogramming

## Profile management



The name of the logged-in user is always visible in the top right-hand corner of the portal. By clicking in this area, users can access profile configuration options or log out.

PROFILE DATA

Username rossipaolo	Gender Male
First name Paolo	Last name Rossi
Birthdate 5/6/1968	
Email address rossipaolo@gmail.com	Telephone number (+39) 347 8765432__

Search your address

Via Martiri della Libertà, 15, Dossina **1**

Via Martiri della Libertà 15

Casier TV

Italia 31030

Password **2** Confirm password

Actually your technician is:  
Technician not set

Change your technician **3**

Technician code Search by code Q

The window shows the profile data entered at the time of registration. This data can be changed at any time by the logged-on user.

**1** By filling in this field, the system geolocates the address and automatically completes the subsequent fields.

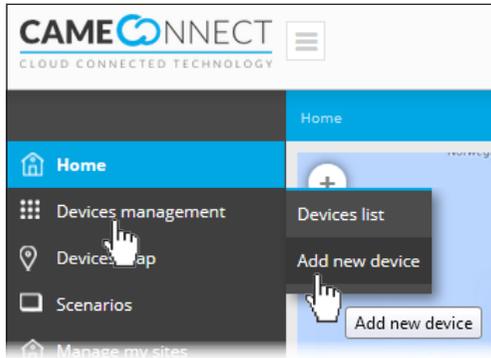
**2** If you want to change your password, fill in these fields again. If the changes to the profile do not affect the password, the fields can be left empty.

**3** Do not fill in (section reserved for enabling home automation system installers).

CAME Connect communicates with CAME devices or systems via the internet. Each type of system requires a device (gateway) that makes it possible to connect the system to the network.

For CAME security systems, the required gateway is 001SIGPRS - PXGPRS.

**⚠** Before proceeding, you need the identification code (keycode) printed on the gateway label.



Add a device using the menu on the left-hand side of the home page.

## Registering a security gateway



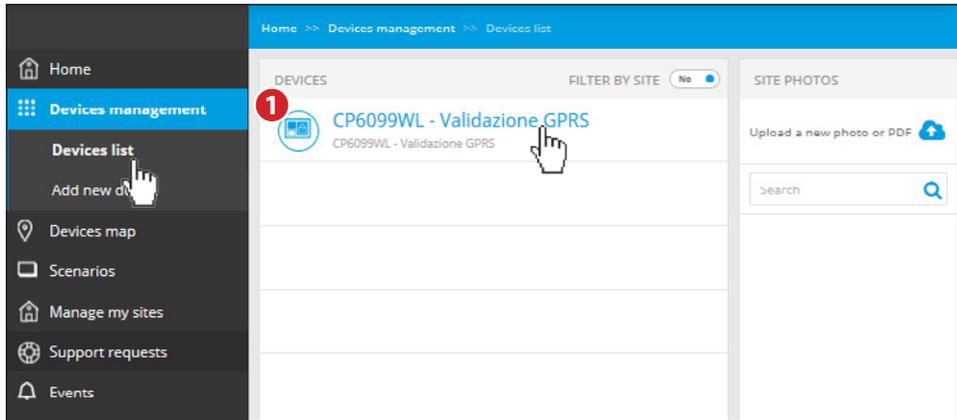
**1** The button enables you to add a gateway to the list of paired devices managed by the user.

Fill in the gateway properties window as follows:

- 2** Enter the keycode on the label affixed to the gateway.
- 3** Choose a name to assign to the gateway for easy recognition.
- 4** Optional additional description.

Save the configuration and wait for the pop-up confirming successful gateway configuration.

## Configuration options for the security gateway



**1** Once registered, the gateway populates the list of registered devices.

 The device is working properly.

 The device is configured but not available (offline).

 When the 001SIGPRS/PXGPRS module is handling an incoming/outgoing voice call or sending a text message, it is temporarily offline.

 Security gateway,  automation gateway,  home automation gateway.

To access the configuration options, select the name of the newly-added device.

**2** General information on the device and CAMEConnect registration status.

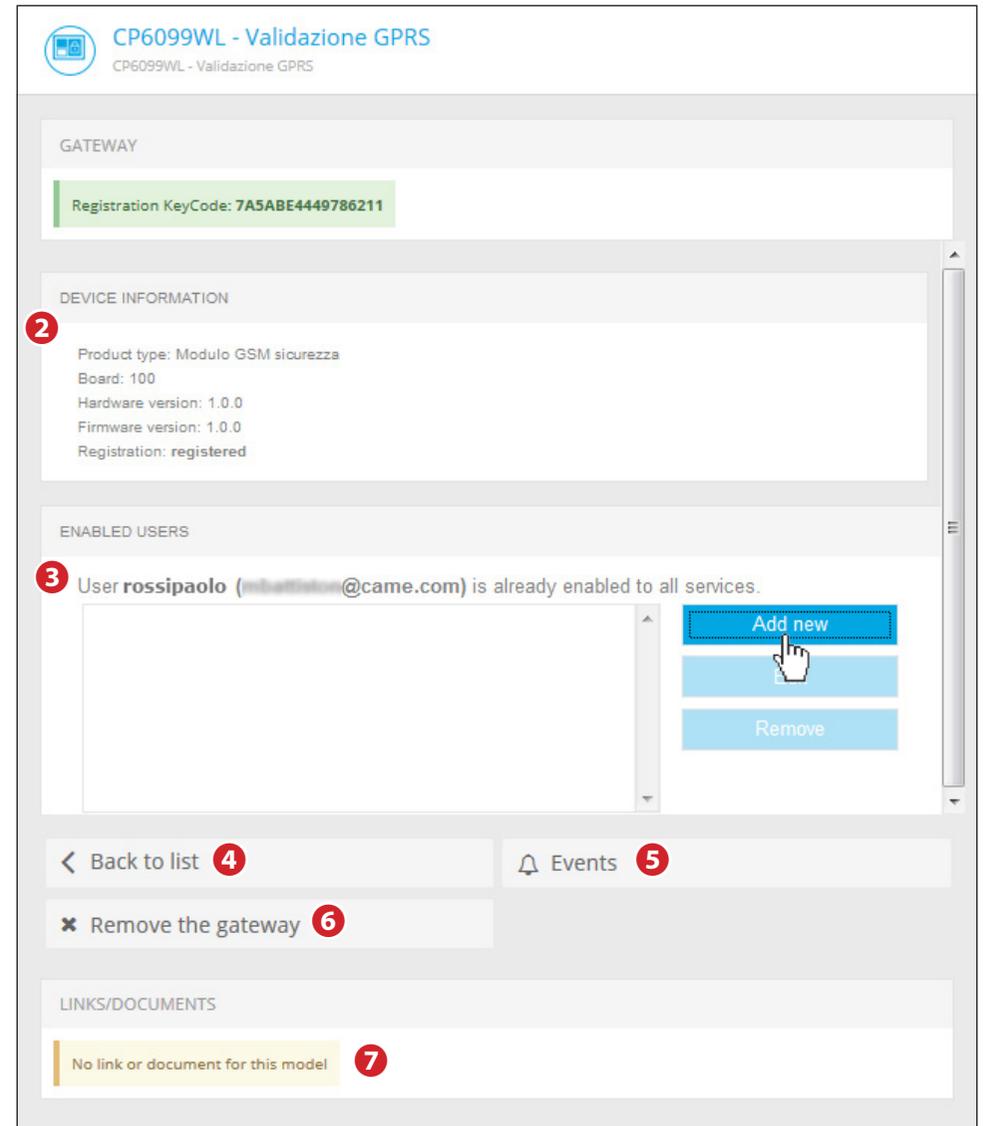
**3** Name of the user who registered the gateway.

This user is automatically authorised to carry out any type of operation on the system: remote monitoring by means of the special app and reprogramming or configuration changes by means of the special software.

**4** Back to the registered gateway list.

**5** Provides access to a list of events that have affected the device (errors, any service outages etc...).

**6** Permanently removes the device from the list of those registered.



**7** This area is a place for links to external documents useful for configuring or installing the device.

## Delegating device access to other users

NEW USER INVITATION

Specify the email address of a new user and the services he will have access to.  
If the specified email doesn't belong to an already registered user, the new user will be invited to register on CAME Connect.

**8** User email:

SERVICES

**9** **Remote control**  
Enabling this service user will be able to remotely access the alarm/home automation system using Came Domotic Touch-screen, Came Domotic Mobile or Came Domotic PC.

Available profiles:  
 admin  
 Always valid

Valid from:  until:

**10** **Remote assistance**  
Enabling this service user will be able to remotely change the configuration of the home automation system.

Service enabled  
 Always valid

Valid from:  until:

**11** **Alarm system programming**  
Enabling this service user will be able to remotely change the configuration of the alarm system.

Service enabled  
 Always valid

Valid from:  until:

**8** Enter the e-mail address of the user to whom you want to delegate system access. The user will receive an e-mail invitation to register on CAMEConnect. Once registered, the user will have access to the system with the privileges specified by the owner user.

**9** This section allows you to delegate the user to manage all security system functions remotely (via the app) for a set time or indefinitely.

**10** This section allows you to delegate the user to provide remote assistance (via Came D SW) and as a result change the security system configuration options for a set time or indefinitely.

**11** This section allows you to delegate the user to provide remote assistance (via SWLink), change the security system configuration options and even reprogram it for a set time or indefinitely.

Save the configuration to add the user to the list of those allowed access.

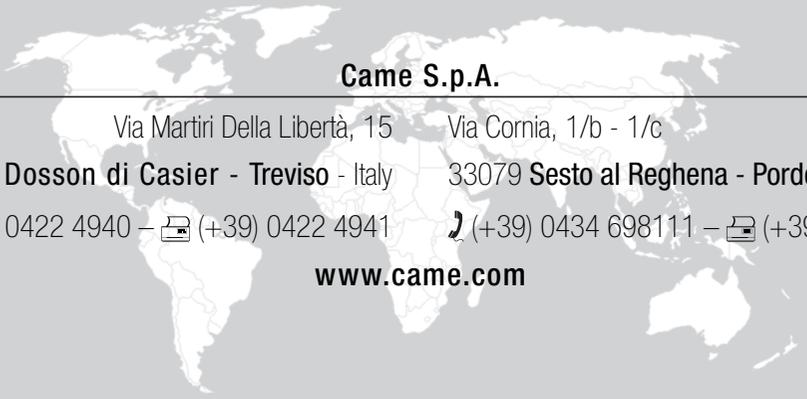
It is possible to delegate user access in different ways. Generally, users actually using the system are allowed to remotely access the system for an unlimited time. Installer users or specialist technicians are allowed access for a set time, appropriate to the type of intervention to be carried out on the system.

In all cases the owner user has control over permission to access the system.

The form is only visible in the device list to the user that registered the device and not to users that have been delegated.



**CAME**  
s a f e t y & c o m f o r t



**Came S.p.A.**

Via Martiri Della Libertà, 15 Via Cornia, 1/b - 1/c

31030 **Dosson di Casier** - Treviso - Italy 33079 **Sesto al Reghena** - Pordenone - Italy

📞 (+39) 0422 4940 – 📠 (+39) 0422 4941 📞 (+39) 0434 698111 – 📠 (+39) 0434 698434

**www.came.com**